

# Madame Tussauds

SYDNEY

## Kids Birthday Party Booking Terms and Conditions

### Cancellation Policy

In the regrettable circumstances that a birthday party needs to be cancelled, Madame Tussauds Sydney shall be entitled to the following payment:

- Cancellation with a full refund will be permitted up to 5 working days prior to your party date
- If cancellation for a booking occurs less than 5 working days prior to the birthday party the full payment will be retained
- Any changes required to bookings must be made 72 hours before the birthday party date to be accepted
- Birthday parties must be paid in full at the time of booking

### Important Information:

- Balloons are not permitted on site for birthday parties
- Additional adults accompanying children to parties can purchase their ticket at a discounted rate! All party attendees must have a valid ticket to enter
- Birthday parties need to be booked in 72 hours before the required date
- There is limited room in the party area so adults can enjoy the attraction whilst their kids are looked after! Additional adults accompanying children to parties can purchase their ticket at a discounted rate when booking in a birthday party (see above).
- Additional adult tickets only includes entry into the attraction and does not include food options
- Birthday parties are only available on weekends during non-peak periods - check the calendar when booking for availability

**Terms and Conditions of Entry** must also be adhered to including:

- No child or children aged 15 or under will be admitted to the Attraction unless they are accompanied by an adult who shall be 18 years or over
- The consumption of intoxicating liquors is not permitted anywhere in the Attraction.
- Madame Tussauds Sydney will endeavour to ensure that as many exhibits as possible are on display. We may, however, without prior notice and without refund or compensation, change the operating hours of the Attraction, close the Attraction or any part of it temporarily, restrict the number of persons having access to the Attraction, and/or close any part of the Attraction or interactive programme for operational reasons.
- Smoking is strictly prohibited anywhere in Madame Tussauds Sydney.

For our full conditions of entry, visit:

[www.madametussauds.com.au/en/terms-conditions/](http://www.madametussauds.com.au/en/terms-conditions/)